

Youth Services Manager

The Hope Center | Marysville, Ohio



Position Summary

The Youth Services Director provides visionary leadership, strategic direction, and day-to-day oversight of all youth-focused programs at The Hope Center. This individual is responsible for cultivating a safe, Christ-centered, and engaging environment where youth feel known, valued, and equipped to thrive.

This role oversees youth programming, mentoring initiatives, homework help programs, and additional youth ministries, while also **developing and leading programming for young adults and young families**. The Director serves as a key advocate for youth and emerging families across Union County and collaborates with schools, churches, nonprofits, and community leaders to expand opportunities and resources.

Impact of This Role

The Youth Services Director plays a vital role in shaping the next generation of Union County. Through mentorship, support, and meaningful relationships, this role helps youth, young adults, and families grow in confidence, stability, and hope, strengthening the entire community for years to come.

Key Responsibilities

Program Leadership & Development

- Provide leadership and oversight for all youth programs, including:
 - Mentoring programs
 - After-school homework help and tutoring
 - Youth activities, events, and discipleship opportunities
 - Summer and seasonal programming
- Develop and oversee programming for young adults and young families, including life-skills development, parenting support, and community-building opportunities
- Design and implement programs that support academic success, character development, and life skills
- Ensure all programming aligns with The Hope Center's mission, vision, and values
- Develop measurable outcomes and track program impact

Youth Advocacy & Community Collaboration

- Serve as a visible advocate for youth, young adults, and young families in Union County
- Build and maintain relationships with:
 - Local schools and administrators
 - Youth pastors and church leaders
 - Community organizations and service providers
 - Government and family support agencies
- Partner with other agencies to co-create and strengthen programs that serve young adults and families

- Represent The Hope Center in youth- and family-focused coalitions, initiatives, and community meetings
- Identify gaps in services and help develop collaborative solutions

Mentor & Volunteer Leadership

- Recruit, train, and equip volunteers to serve in youth and family programming
- Provide leadership and support to mentors and youth leaders
- Ensure all volunteers complete required background checks and training
- Create a culture of encouragement, accountability, and excellence among volunteers

Program Operations

- Develop schedules, curriculum, and programming plans
- Oversee youth and family intake, participation tracking, and data reporting
- Ensure all programs meet safety, compliance, and child protection standards
- Manage program budgets and steward resources responsibly

Family & Student Engagement

- Build relationships with youth, young adults, and their families
- Provide guidance, support, and referrals as needed
- Create pathways for youth and young adults to grow in leadership and service
- Ensure every individual and family feels seen, heard, and valued

Spiritual Leadership

- Model Christ-centered leadership in all interactions
- Integrate faith-based principles into youth and family programming in a welcoming and respectful way
- Provide opportunities for spiritual growth, mentorship, and discipleship

Qualifications

Required

- Strong alignment with The Hope Center’s mission, vision, and faith-centered values
- Passion for youth development, mentoring, and strengthening families
- Experience leading youth programs, education programs, young adult ministry, or family support initiatives
- Demonstrated ability to lead teams and manage volunteers
- Strong interpersonal and relationship-building skills
- Excellent organizational and communication skills

Preferred

- Degree in education, social work, youth ministry, or a related field
- Experience working with at-risk or underserved youth and families
- Knowledge of community resources in Union County or surrounding areas
- Experience in program development and outcome measurement

Personal Attributes

- Relational leadership and empathy
- Strong communicator and collaborator
- Organized, self-motivated, and mission-driven
- Problem-solving and strategic thinking
- Ability to inspire and mobilize volunteers and partners

Work Environment & Schedule

- Full-time position, 32-40 hours, with some flexibility of schedule
- Based in Marysville, Ohio
- Regular after-school and evening hours required
- Occasional weekend events and community functions

About The Hope Center

Mission: We Help People.

The Hope Center exists to meet essential needs, build hope, and strengthen families in Union County, Ohio by providing food, resources, youth development, and community support in a Christ-centered environment.

Vision: A unified, one-stop Hope Center where individuals and families can access food, resources, mentorship, and life-giving community under one roof, empowering them toward stability, dignity, and a hope-filled future.